

System Requirements for Microsoft Dynamics GP 10.0 Web Applications

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This document contains the Web server recommendations and client workstation requirements for Business Portal for Microsoft Dynamics GP 10.0 and Microsoft Dynamics GP 10.0 Feature Pack 1 with Windows SharePoint Services or Microsoft Office SharePoint Server 2007, Web Services and SQL Reporting Services when used with Microsoft Dynamics GP 10.0.

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Overview

This document contains the Web server recommendations and client workstation requirements for Business Portal for Microsoft Dynamics GP 10.0 and Microsoft Dynamics GP 10.0 Feature Pack 1 with Windows SharePoint Services or Microsoft Office SharePoint Server 2007, Web Services and SQL Reporting Services when used with Microsoft Dynamics GP 10.0.

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Dedicated Web Server Recommendations

Review each Customer Profile below to determine what profile best fits the user count and modules used for your environment. Use that Customer Profile as a recommendation for your web server hardware implementation.

The table below is an overview of the recommended number of servers for each Customer Profile and also recommends what web applications should be installed on each server.

Web Application	Customer Profile 1	Customer Profile 2	Customer Profile 3
Business Portal	Server 1	Server 1	Server 1
Windows SharePoint Services 3.0 OR Microsoft Office SharePoint Server 2007 (32-bit Enterprise Edition Only)	Server 1	Server 1	Server 1
Workflow	NA	Server 1	Server 1
Web Services	Server 1	Server 2	Server 2
SQL Reporting Services	Server 1	Server 2	Server 3

NOTES

1. Microsoft Business Portal running on Microsoft Office SharePoint Server 2007 requires Web Services to be installed.
2. Workflow requires Microsoft Office SharePoint Server 2007 and Web Services to be installed.
3. Microsoft Office SharePoint Server 2007 32-bit Enterprise Edition is the only edition supported.
4. Servers can be load balanced in Customer Profile 2 or 3.
5. All Customer Profiles require a dedicated Microsoft SQL Server in addition to the servers listed above.
6. The report deployment with SQL Reporting Services is only supported with SQL Server 2005 SP 2 or later and SQL Server 2008 with any service pack.

7. Business Portal, Workflow and Web Services cannot be installed on a server that is a domain controller.
 8. The web server NETBIOS Domain Name cannot contain a period (.). Refer to the following article:
 Naming conventions in Active Directory for computers, domains, sites, and OUs
<http://support.microsoft.com/kb/909264>

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Dedicated Web Server Recommendations: Customer Profile 1

Item	Requirements
Customer Profile 1 Usage	<p>Use one of the following Business Portal modules only</p> <ol style="list-style-type: none"> 1. Requisition Management 2. Human Resources Self Service Suite 3. Order Management 4. Project Time and Expense <p>Process fewer than 500 transactions per day if using Requisition Management, Human Resources Self Service Suite or Project Time and Expense. Process fewer than 500 orders per day if using Order Management. Use SQL Reporting Services Have between 0-500 named users using Business Portal and SQL Reporting Services NOTE: A named user is a unique user that accesses Business Portal or SQL Reporting Services and performs a task once every four hours on average. Increased transaction volume per user will decrease the number of users a server can support. One Web Server</p>
Operating System	<p>Microsoft Windows Server 2008 Enterprise Edition, or Standard Edition with or without SP 2 (see notes for requirements and exceptions) Microsoft Windows Server 2003 Enterprise Edition SP 2, or Standard Edition SP 2 Microsoft Windows Server 2003 R2 Enterprise Edition or R2 Standard Edition</p>
Processor	1 Dual Core or 2 Single Core Processors
Minimum Available RAM	2 GB or more
Network Card	100MB Full Duplex or 1GB Ethernet
Internet Information Services (IIS)	IIS 6.0 IIS 7.0
SharePoint	Windows SharePoint Services 3.0 with or without SP 1 or SP 2 or Microsoft Office SharePoint Server 2007 (32-bit Enterprise Edition only) with or without SP 1 or SP 2
Internet Explorer	Internet Explorer 6.0 SP 1 or later Internet Explorer 7.0 Internet Explorer 8.0
Other Applications	.Net Framework 2.0 .Net Framework 3.0+ ASP.Net 2.0 Microsoft Data Access Components (MDAC) or SQL Native Client Remote Desktop Web Connection (if using Terminal Services) Adobe Reader (Required to read or print Microsoft Business Portal manuals)
Back Office Server	Refer to the Microsoft Dynamics GP 10.0 System Requirements
Virtual Environments Supported (Optional)	<p>Hardware Virtualization Microsoft Virtual PC Microsoft Virtual Server Windows Server 2008 Hyper-V</p> <p>Software Virtualization Microsoft SoftGrid 4.2</p> <p>For additional Virtual Technology Support, click the link below to review the Virtualization Support Policy Wizard. Choose Dynamics GP as the product.</p>

<http://www.windowsservercatalog.com/svvp.aspx?svvppage=svvpwizard.htm>

NOTES

1. English language operating system required.
2. The web server computer name cannot contain an underscore(_)
3. The web server NETBIOS Domain Name cannot contain a period (.). Refer to the following article:
Naming conventions in Active Directory for computers, domains, sites, and OUs
<http://support.microsoft.com/kb/909264>
4. The web server must be a 32-bit operating system. 64-bit operating systems are not supported. Refer to note #8 below.
5. Refer to the Windows Server 2008 and SQL Server 2008 Support Matrix under note #8 below to verify all products used are compatible.
6. Windows Server 2003, Web Edition is designed specifically for dedicated Web servers. A computer running Windows Server 2003, Web Edition, can be a member of a domain, but it can't be a domain controller. In addition, you can't install Microsoft SQL Server on a computer running Windows Server 2003, Web Edition. For more information, refer to the overview of [Windows Server 2003, Web Edition](#).
7. Hyper threading can be enabled for the processors. When you deploy a system in a virtual environment, make sure that you have sufficient hard disk space to avoid performance problems. Each computer that you deploy in a virtual environment should meet or exceed the random access memory (RAM) requirements and the hard disk space requirements. For more information, click the following article number to view the article in the Microsoft Knowledge Base: [897615](#) Support policy for Microsoft software running in non-Microsoft hardware virtualization software

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Dedicated Web Server Recommendations: Customer Profile 2

Item	Requirements
Customer Profile 2 Usage	<p>Use two of the following Business Portal modules below</p> <ol style="list-style-type: none"> 1. Requisition Management 2. Human Resources Self Service Suite 3. Order Management 4. Project Time and Expense <p>Process fewer than 1500 transactions per day if using Requisition Management, Human Resources Self Service Suite or Project Time and Expense. Process fewer than 2000 orders per day, if using Order Management. Use SQL Reporting Services Use Workflow Have between 500 and 1500 named users using Business Portal, SQL Reporting Services and Workflow NOTE: A named user is a unique user that accesses Business Portal, SQL Reporting Services, or Workflow and performs a task once every four hours on average. Increased transaction volume per user will decrease the number of users a server can support. Two Web Servers - requirements below apply to each web server</p>
Operating System	<p>Microsoft Windows Server 2008 Web Edition, Standard Edition or Enterprise Edition with or without SP 2 (see notes for requirements and exceptions) Microsoft Windows Server 2003 Web Edition SP 2, Enterprise Edition SP 2, or Standard Edition SP 2 Microsoft Windows Server 2003 R2 Enterprise Edition or R2 Standard Edition</p>
Processor	1 Dual Core or 2 Single Core Processors
Minimum Available RAM	2 GB or more
Network Card	100MB Full Duplex or 1GB Ethernet
Internet Information Services (IIS)	IIS 6.0 IIS 7.0
SharePoint	Windows SharePoint Services 3.0 with or without SP 1 or SP 2 or Microsoft Office SharePoint Server 2007 (32-bit Enterprise Edition only) with or without SP 1 or SP 2
Internet Explorer	Internet Explorer 6.0 SP 1 or later Internet Explorer 7.0 Internet Explorer 8.0
Other Applications	.Net Framework 2.0 .Net Framework 3.0+ ASP.Net 2.0 Microsoft Data Access Components (MDAC) or SQL Native Client

	Remote Desktop Web Connection (if using Terminal Services) Adobe Reader (Required to read or print Microsoft Business Portal manuals)
Back Office Server	Refer to the Microsoft Dynamics GP 10.0 System Requirements
Virtual Environments Supported (Optional)	Hardware Virtualization Microsoft Virtual PC Microsoft Virtual Server Windows Server 2008 Hyper-V Software Virtualization Microsoft SoftGrid 4.2 For additional Virtual Technology Support, click the link below to review the Virtualization Support Policy Wizard. Choose Dynamics GP as the product. http://www.windowsservercatalog.com/svvp.aspx?svvppage=svvpwizard.htm
NOTES	
<p>1. English language operating system required.</p> <p>2. The web server computer name cannot contain an underscore(_)</p> <p>3. The web server NETBIOS Domain Name cannot contain a period (.). Refer to the following article: Naming conventions in Active Directory for computers, domains, sites, and OUs http://support.microsoft.com/kb/909264</p> <p>4. The web server must be a 32-bit operating system. 64-bit operating systems are not supported. Refer to note #8 below.</p> <p>5. Refer to the Windows Server 2008 and SQL Server 2008 Support Matrix under note #8 below to verify all products used are compatible.</p> <p>6. Windows Server 2003, Web Edition is designed specifically for dedicated Web servers. A computer running Windows Server 2003, Web Edition, can be a member of a domain, but it can't be a domain controller. In addition, you can't install Microsoft SQL Server on a computer running Windows Server 2003, Web Edition. For more information, refer to the overview of Windows Server 2003, Web Edition.</p> <p>7. Hyper threading can be enabled for the processors.</p> <p>8. When you deploy a system in a virtual environment, make sure that you have sufficient hard disk space to avoid performance problems. Each computer that you deploy in a virtual environment should meet or exceed the random access memory (RAM) requirements and the hard disk space requirements. For more information, click the following article number to view the article in the Microsoft Knowledge Base: 897615 Support policy for Microsoft software running in non-Microsoft hardware virtualization software</p>	

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Dedicated Web Server Recommendations: Customer Profile 3	
Item	Requirements
Customer Profile 3 Usage	Use all of the following Business Portal modules below <ol style="list-style-type: none"> 1. Requisition Management 2. Human Resources Self Service Suite 3. Order Management 4. Project Time and Expense Process more than 1500 transactions per day in Requisition Management, Human Resources Self Service Suite and Project Time and Expense. Process more than 2000 orders per day in Order Management. Use SQL Reporting Services Use Workflow Have more then 1500 named users using Business Portal, SQL Reporting Services and Workflow NOTE: A named user is a unique user that accesses Business Portal, SQL Reporting Services, or Workflow and performs a task once every four hours on average. Increased transaction volume per user will decrease the number of users a server can support. Three Web Servers - requirements below apply to each web server
Operating System	Microsoft Windows Server 2008 Enterprise Edition with or without SP 2(see notes for requirements and exceptions) Microsoft Windows Server 2003 Enterprise Edition SP 2 Microsoft Windows Server 2003 R2 Enterprise Edition
Processor	2 Dual Core or 4 Single Core Processors
Minimum Available RAM	4 GB or more

Network Card	1GB Ethernet
Internet Information Services (IIS)	IIS 6.0 IIS 7.0
SharePoint	Microsoft Office SharePoint Server 2007 (32-bit Enterprise Edition only) with or without SP 1 or SP 2
Internet Explorer	Internet Explorer 6.0 SP 1 or later Internet Explorer 7.0 Internet Explorer 8.0
Other Applications	.Net Framework 2.0 .Net Framework 3.0+ ASP.Net 2.0 Microsoft Data Access Components (MDAC) or SQL Native Client Remote Desktop Web Connection (if using Terminal Services) Adobe Reader (Required to read or print Microsoft Business Portal manuals)
Back Office Server	Refer to the Microsoft Dynamics GP 10.0 System Requirements
Virtual Environments Supported (Optional)	Hardware Virtualization Microsoft Virtual PC Microsoft Virtual Server Windows Server 2008 Hyper-V Software Virtualization Microsoft SoftGrid 4.2 For additional Virtual Technology Support, click the link below to review the Virtualization Support Policy Wizard. Choose Dynamics GP as the product. http://www.windowsservercatalog.com/svvp.aspx?svvppage=svvpwizard.htm
<p>NOTES</p> <ol style="list-style-type: none"> English language operating system required. The web server computer name cannot contain an underscore(_) The web server NETBIOS Domain Name cannot contain a period (.). Refer to the following article: Naming conventions in Active Directory for computers, domains, sites, and OUs http://support.microsoft.com/kb/909264 The web server must be a 32-bit operating system. 64-bit operating systems are not supported. Refer to note #8 below. Refer to the Windows Server 2008 and SQL Server 2008 Support Matrix under note #8 below to verify all products used are compatible. Windows Server 2003, Web Edition is designed specifically for dedicated Web servers. A computer running Windows Server 2003, Web Edition, can be a member of a domain, but it can't be a domain controller. In addition, you can't install Microsoft SQL Server on a computer running Windows Server 2003, Web Edition. For more information, refer to the overview of Windows Server 2003, Web Edition. Hyper threading can be enabled for the processors. Web Services is required if using Microsoft Office SharePoint Server 2007. When you deploy a system in a virtual environment, make sure that you have sufficient hard disk space to avoid performance problems. Each computer that you deploy in a virtual environment should meet or exceed the random access memory (RAM) requirements and the hard disk space requirements. For more information, click the following article number to view the article in the Microsoft Knowledge Base: 897615 Support policy for Microsoft software running in non-Microsoft hardware virtualization software 	

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Microsoft Dynamics GP and Microsoft Business Portal on the Same Server Requirements	
Item	Requirements
Usage	Have between 0 and 250 named users using Business Portal
Operating System	Microsoft Windows Server 2008 Enterprise Edition or Standard Edition with or without SP 2 (see notes for requirements and exceptions) Microsoft Windows Server 2003 Enterprise Edition SP 2 or Standard Edition SP 2 Microsoft Windows Server 2003 R2 Enterprise Edition or R2 Standard Edition Microsoft Windows Small Business Server 2003 Premium Edition SP 2 Microsoft Windows Small Business Server 2003 R2 Premium Edition
Processor	1 Dual Core or 2 Single Core Processors

Minimum Available RAM	4 GB or more
Network Card	1GB Ethernet
Internet Information Services (IIS)	IIS 6.0 IIS 7.0
SharePoint	Windows SharePoint Services 3.0 with or without SP 1 or SP 2
Internet Explorer	Internet Explorer 6.0 SP 1 or later Internet Explorer 7.0 Internet Explorer 8.0
Database Requirements	Microsoft SQL Server 2000 SP 4 Enterprise or Standard Edition Microsoft SQL Server 2005 SP2 or SP 3 Enterprise or Standard Edition Microsoft SQL Server 2008 Enterprise or Standard Edition with or without SP 1
Back Office	Microsoft Dynamics GP 10.0
Microsoft Office	Office 2003 Office XP Office 2007
Other Applications	.Net Framework 2.0 .Net Framework 3.0+ ASP.Net 2.0 Microsoft Data Access Components (MDAC) or SQL Native Client Remote Desktop Web Connection (if using Terminal Services) Adobe Reader (Required to read or print Microsoft Business Portal manuals)
Virtual Environments Supported (Optional)	Hardware Virtualization Microsoft Virtual PC Microsoft Virtual Server Windows Server 2008 Hyper-V Software Virtualization Microsoft SoftGrid 4.2 For additional Virtual Technology Support, click the link below to review the Virtualization Support Policy Wizard. Choose Dynamics GP as the product. http://www.windowsservercatalog.com/svvp.aspx?svvpwpage=svvpwizard.htm
NOTES	
<p>1. English language operating system required.</p> <p>2. The web server computer name cannot contain an underscore(_)</p> <p>3. The web server NETBIOS Domain Name cannot contain a period (.). Refer to the following article: Naming conventions in Active Directory for computers, domains, sites, and OUs http://support.microsoft.com/kb/909264</p> <p>4. The web server must be a 32-bit operating system. 64-bit operating systems are not supported. Refer to note #8 below.</p> <p>5. Refer to the Windows Server 2008 and SQL Server 2008 Support Matrix under note #8 below to verify all products used are compatible.</p> <p>6. Windows Server 2003, Web Edition is designed specifically for dedicated Web servers. A computer running Windows Server 2003, Web Edition, can be a member of a domain, but it can't be a domain controller. In addition, you can't install Microsoft SQL Server on a computer running Windows Server 2003, Web Edition. For more information, refer to the overview of Windows Server 2003, Web Edition.</p> <p>7. Hyper threading can be enabled for the processors.</p> <p>8. Microsoft Office SharePoint Server 2007 is not supported if running Microsoft Dynamics GP and Microsoft Business Portal on the same server. If deploying Microsoft Office SharePoint Server 2007, please refer to the Customer Profiles above.</p> <p>9. MSDE or SQL 2005 Express editions are not supported with Microsoft Business Portal. Microsoft SQL Server must be installed with mixed-mode authentication. The Microsoft SQL Server where the SharePoint databases reside must use sort order 52 (Dictionary Order, Case Insensitive)</p> <p>10. When you deploy a system in a virtual environment, make sure that you have sufficient hard disk space to avoid performance problems. Each computer that you deploy in a virtual environment should meet or exceed the random access memory (RAM) requirements and the hard disk space requirements. For more information, click the following article number to view the article in the Microsoft Knowledge Base: 897615 Support policy for Microsoft software running in non-Microsoft hardware virtualization software</p>	

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Perimeter Network Requirements

If you're deploying Business Portal in an extranet environment, you must set up a perimeter network. Business Portal has been tested and documented using Microsoft Internet Security and Acceleration Server (ISA Server) to create a perimeter network. If your company's perimeter network doesn't use ISA Server, we recommend that you use hardware and software with similar functionality. In addition, you should set up the same communication rules and policies as recommended for ISA Server.

For more information about ISA Server, including a hardening guide, refer to the [ISA Server home page](#) on Microsoft's Web site.

For information about recommended communication rules and policies to run Business Portal in an extranet environment, refer to the [Business Portal Installation Guide](#).

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Client Requirements

Item	Requirements
Operating System	Microsoft Windows 7 (32-bit and 64-bit) Microsoft Windows Vista Business Edition (32-bit and 64-bit) with or without SP 1 or SP 2 Microsoft Windows Vista Ultimate Edition (32-bit and 64-bit) with or without SP 1 or SP 2 Microsoft Windows Vista Enterprise Edition (32-bit and 64-bit) with or without SP 1 or SP 2 Microsoft Windows XP Professional SP 2 or SP 3 (32-bit and 64-bit)
Processor	Intel Pentium IV 2.4 GHz or higher
Minimum Available RAM	512 MB (1 GB Recommended)
Internet Explorer	Internet Explorer 6.0 SP 1 or later Internet Explorer 7.0 Internet Explorer 8.0
Microsoft Office	Microsoft Office XP Microsoft Office 2003 Microsoft Office 2007
Other Applications	.Net Framework 2.0 or later Adobe 6.0 Adobe 7.0 Adobe 8.0 Adobe 9.0
Virtual Environments Supported (Optional)	Hardware Virtualization Microsoft Virtual PC Microsoft Virtual Server Windows Server 2008 Hyper-V Software Virtualization Microsoft SoftGrid 4.2 For additional Virtual Technology Support, click the link below to review the Virtualization Support Policy Wizard. Choose Dynamics GP as the product. http://www.windowsservercatalog.com/svvp.aspx?svvppage=svvpwizard.htm

NOTES

1. Refer to the 64-bit Support Matrix under note #8 below to verify all products used are compatible.
2. Some Internet Explorer and workstation settings can affect Business Portal. For more information, [Business Portal Installation Guide](#).
3. Adobe Reader (Required to read or printer Microsoft Business Portal manuals)
4. When you deploy a system in a virtual environment, make sure that you have sufficient hard disk space to avoid performance problems. Each computer that you deploy in a virtual environment should meet or exceed the random access memory (RAM) requirements and the hard disk space requirements. For more information, click the following article number to view the article in the Microsoft Knowledge Base: [897615](#) Support policy for Microsoft software running in non-Microsoft hardware virtualization software

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Additional Information

1. This document represents configurations tested by Microsoft Business Solutions and supported by Technical Support. Use of technologies not specified in this document is not recommended and will not be supported. Testing is ongoing, and as newer technologies become supported this list will be updated.
2. All Microsoft Dynamics GP 10.0 web applications must be installed in a domain environment
3. If you use antivirus software, consider its requirements when you're calculating processor and RAM requirements for your business.
4. If you use the Small Business Server operating system, your Web server may be a domain controller and may host other server applications, such as Microsoft Exchange. Consider the requirements of all server applications when you're calculating processor and RAM requirements.
5. If you have questions regarding licensing SQL Server for use with Microsoft Dynamics GP. Please contact a Licensing Specialist at 1-800-426-9400.
6. Click [HERE](#) to view a KnowledgeBase article regarding support in a virtual environment. The following virtual products have been tested: Microsoft Virtual PC, Microsoft Virtual Server and Microsoft Windows Server 2008 Hyper-V. For additional Virtual Technology Support, click the link below to review the Virtualization Support Policy Wizard. Choose Dynamics GP as the product.
<http://www.windowsservercatalog.com/svvp.aspx?svvppage=svvpwizard.htm>
7. Microsoft Dynamics GP 10.0 will be compatibility with Windows 7 and Windows Server 2008 R2 once released for general availability.
8. Review the 64-bit, Windows Server 2008 and SQL Server 2008 Support Matrix below to verify the features and/or products you want to use are supported with a 64-bit and Windows Server 2008 operating system.

Microsoft Dynamics GP 10.0 Product	x64 Operating System Current Compatibility Status	Windows Server 2008 and Windows Server 2008 R2 Current Compatibility Status	SQL Server 2008 Current Compatibility Status	Notes
Microsoft Dynamics GP Client or Server Installation	Supported on any x64 Operating System	Supported - Service Pack 2 required	Supported - Service Pack 2 required	<p>1. Microsoft Dynamics GP 10.0 Service Pack 3 or later is required for the automatic US Payroll Tax Update Engine to work on any x64 operating system. Click HERE to download.</p> <p>2. The Field Service e-mail feature will not work on a 64-bit server.</p> <p>3. Microsoft Dynamics GP Service Pack 2 or later is required for compatibility with Windows Server 2008, Windows Server 2008 R2 and SQL Server 2008 - Click HERE to download.</p> <p>4. If User Access Control (UAC) is enabled on the Windows Server 2008 server when running Microsoft Dynamics GP Utilities for a new installation or upgrade, right-click GP Utilities in the Program Group and Click Run As Administrator for the needed permissions.</p>
Rapid Implementation Tools (Including Rapid Configuration and Rapid Migration)	Not Supported on any x64 Operating System	Not Supported	Not Supported	<p>1. The Rapid Installation component of the Rapid Implementation Tools is supported on any x64 operating system.</p> <p>2. Testing with Windows Server 2008, SQL Server 2008 and x64 operating systems to be scheduled for Rapid Configuration and Rapid Migration.</p>
		Supported with		<p>1. Not compatible with any x64 operating systems including Windows Server 2008 x64 and Windows Server 2008 R2 until the next release of Microsoft Dynamics GP.</p> <p>2. Service Pack 2 or later for Business Portal for Microsoft Dynamics GP 10.0 is required for compatibility with Windows Server 2008 32-bit and SQL Server 2008 - Click HERE to</p>

Business Portal for Microsoft Dynamics GP 10.0 - Internet Information Services Server	Not Supported on any x64 Operating System	exceptions 32-bit only Service Pack 2 required See note 2-4	Supported - Service Pack 2 required	download. 3. Electronic Document Delivery is not supported on a Windows Server 2008. 4. The Add User Wizard fails when UAC is turned on. Workarounds a. Right-click the Internet Explorer Icon and click Run As Administrator to obtain the needed permissions. b. Run the Add Users Wizard from a non-Windows 2008 machine.
Business Portal for Microsoft Dynamics GP 10.0 - Client accessing Business Portal	Supported on any x64 Operating System	Supported - Service Pack 2 for Business Portal required	Supported - Service Pack 2 for Business Portal required	1. Internet Information Services Server must be on a 32-bit server 2. Service Pack 2 or later for Business Portal for Microsoft Dynamics GP 10.0 is required for compatibility with Windows Server 2008 and SQL Server 2008 - Click HERE to download. 3. Refer to the notes above under the Business Portal for Microsoft Dynamics GP 10.0 - Internet Information Services Server for exceptions with Electronic Document Delivery.
Catalog Maintenance	Not Supported on any x64 Operating System	Supported - 32-bit only	Supported - Service Pack 2 for Business Portal required	Not compatible with any x64 operating systems including Windows Server 2008 x64 and Windows Server 2008 R2 until the next release of Microsoft Dynamics GP
Microsoft Dynamics Security Synchronization Utility	Not Supported on any x64 Operating System	Supported - 32-bit only	Supported	Not compatible with any x64 operating systems including Windows Server 2008 x64 and Windows Server 2008 R2 until the next release of Microsoft Dynamics GP
Business Portal Migration Utility	Not Supported on any x64 Operating System	Supported - 32-bit only	Supported - Service Pack 2 for Business Portal required	Not compatible with any x64 operating systems including Windows Server 2008 x64 and Windows Server 2008 R2 until the next release of Microsoft Dynamics GP
Analysis Cubes for SQL 2005 (Client and Server)	Supported on any x64 Operating System	Supported - Service Pack 2 required	Supported - Service Pack 3 required	1. Refer to KnowledgeBase Article 929156 for additional information regarding x64 compatibility 2. Service Pack 3 or later for Microsoft Dynamics GP 10.0 must be installed for the compatibility of Analysis Cubes SQL 2005 with Windows Server 2008 and SQL Server 2008. Click HERE to download the latest patch release for Microsoft Dynamics GP 10.0. 3. Service Pack 2 for Analysis Cubes for SQL 2005 is required for compatibility with Windows Server 2008. Click HERE to download. 4. Service Pack 3 for Analysis Cubes for SQL 2005 is required for compatibility with SQL Server 2008. Click HERE to download Service Pack 3 for Analysis Cubes for SQL Server 2005. 5. If UAC is enabled on the Window Server 2008, right-click the Microsoft.Dynamics.GP.AnalysisCubes.ConfigurationWizard.exe and Click Run As Administrator for the needed permissions. This does not apply to Windows Server 2008 R2 when the default UAC settings are configured. The wizard can be executed as normal even if UAC is enabled on the Windows Server 2008 R2 server.

				6. In order to execute packages and process cubes, you have to connect to Integration Services within SQL Management Studio. When UAC is on, you have to open up SQL Management Studio as an administrator. Right-click the SQL Server Management Studio in the Program Group and click Run as administrator. Once that opens up you are then able to make a connection to Integration Services and execute packages and process cubes.
Analysis Cubes for SQL 2000 (Client and Server)	Not Supported on any x64 Operating System	Not Supported	Not Supported	No plans for compatibility with x64 operating systems or with Windows Server 2008.
eConnect Runtime (Including the Software Development Kit)	Supported on any x64 Operating System	Supported - Service Pack 2 required	Supported - Service Pack 2 required	1. Service Pack 2 for eConnect is required for compatibility with Windows Server 2008 and SQL Server 2008. Click HERE to download. 2. If UAC is enabled on the Windows Server 2008 server, right-click the Command Prompt from the Program Group click Run as Administrator to obtain the needed permissions. Type in MSIEEXEC followed by the name of the .MSP you would like to run and click Enter. This does not apply to Windows Server 2008 R2 when the default UAC settings are configured. eConnect can be executed as normal even if UAC is enabled on the Windows Server 2008 R2 server.
Human Resources and Payroll Suite for Microsoft Dynamics GP	Supported on any x64 Operating System	Supported - Service Pack 2 required	Supported - Service Pack 2 required	Service Pack 2 for the Human Resources and Payroll Suite is required for compatibility with Windows Server 2008 and SQL Server 2008. Click HERE to download.
Benefit Self Service Suite and Certification, Licensing and Training Manager for Business Portal	Not Supported on any x64 Operating System	Supported with exceptions - 32-bit only	Supported	
Integration Manager	Supported on any x64 Operating System	Supported-see note 2	Supported	1. Service Pack 2 or later for Integration Manager is required for compatibility SQL Server 2008. Click HERE to download. 2. Service Pack 4 or later for Integration Manager is required for compatibility with Windows Server 2008 R2 and Windows 7. Click HERE to download.
Microsoft Office SharePoint Sever Wizard	Supported on any x64 Operating System - see note 1	Supported - Service Pack 2 required	Supported - Service Pack 2 required	1. The x64 Dexterity Common Components are required to be installed prior to the Microsoft Office SharePoint Server Wizard installation. Click HERE to download the x64 Dexterity Common Components. 2. Service Pack 2 for the Microsoft Office SharePoint Server Wizard is required for compatibility with Windows Server 2008 and SQL Server 2008. Click HERE to download. 3. If UAC is enabled on the Windows Server 2008 server, right-click Microsoft Office SharePoint Server Wizard in the Program Group and click Run as Administrator to obtain the needed permissions. This does not apply to Windows Server 2008 R2 when the default UAC settings are configured. The wizard can be executed as normal even if UAC is enabled on the Windows Server 2008 R2 server.
				1. Not compatible with any x64 operating systems including Windows Server 2008 x64 and Windows Server 2008 R2 until the next release of Microsoft Dynamics GP.

Personal Data Keeper	Not Supported on any x64 Operating System	Supported - 32-bit only - Service Pack 2 required	Supported - Service Pack 2 required	<p>2. Personal Data Keeper Service Pack 2 or later is required for compatibility with Windows Server 2008 and SQL Server 2008. Click HERE to download.</p> <p>3. When launching Personal Data Keeper for the first time and UAC is on at the Windows Server 2008 or Windows Server 2008 R2 server, right-click Personal Data Keeper from the Program Group and click Run as Administrator.</p>
SQL Server Reporting Services Wizard	Supported on any x64 Operating System - see note 2	Supported - Service Pack 2 required	Supported - Service Pack 3 required	<p>1. Service Pack 3 or later for Microsoft Dynamics GP 10.0 must be installed for the compatibility of SQL Server Reporting Services Wizard with Windows Server 2008, Windows Server 2008 R2 and SQL Server 2008. Click HERE to download the latest patch release for Microsoft Dynamics GP 10.0.</p> <p>2. The x64 Dexterity Common Components are required to be installed prior to the SQL Server Reporting Services Wizard installation on an x64 Operating System. Click HERE to download the x64 Dexterity Common Components.</p> <p>2. Service Pack 2 or later for the SQL Server Reporting Services Wizard is required to install on Windows Server 2008 and Windows Server 2008 R2. Click HERE for the SRS Wizard Service Pack 3 page.</p> <p>3. Service Pack 3 for SQL Server Reporting Services Wizard is required for the installation with SQL Server 2008. Click HERE for the SRS Wizard Service Pack 3 page.</p> <p>4. If UAC is enabled on the Windows Server 2008 server, right-click the SQL Server Reporting Services Wizard in the Program Group and click Run as Administrator to obtain the needed permissions. This does not apply to Windows Server 2008 R2 when the default UAC settings are configured. The wizard can be executed as normal even if UAC is enabled on the Windows Server 2008 R2 server.</p>
Web Services Runtime (Including the Software Development Kit, Management Tools)	Supported on any x64 Operating System - see note 1 - 2	Supported - Service Pack 3 required	Supported - Service Pack 2 required	<p>1. Refer to KnowledgeBase Article 918983 for required workaround steps with x64 operating systems and Windows Server 2008 and Windows Server 2008 R2.</p> <p>2. The x64 Dexterity Common Components are required to be installed prior to the Web Services Runtime installation on any x64 Operating System. Click HERE to download the x64 Dexterity Common Components.</p> <p>3. Service Pack 3 or later for Web Service Runtime is required for compatibility with Windows Server 2008 and Windows Server 2008 R2. Service Pack 2 or later is required for compatibility with SQL Server 2008. Click HERE to download Web Services Service Pack 2 & 3 Click HERE to download the Web Services SDK Service Pack 2</p>
Workflow	Not Supported on any x64 Operating System	Supported with exceptions - 32-bit only - Hotfix KB 977780 required	Supported - Service Pack 2 required	<p>1. Not compatible with any x64 operating system until the next release of Microsoft Dynamics GP.</p> <p>2. Service Pack 2 for Workflow is required for compatibility with SQL Server 2008. Click HERE to download Workflow Service Pack 2</p> <p>3. Hotfix KB 977780 for Workflow is required for compatibility with Windows Server 2008. Click HERE to download Workflow</p>

				Hotfix KB 977780.
Workflow Software Development Kit	Not Supported on any x64 Operating System	Supported with exceptions -32-bit only- Service Pack 2 required	Supported - Service Pack 2 required	The Workflow Software Development Kit is supported with Windows Server 2008 32-bit only and SQL Server 2008. Service Pack 2 is required for compatibility. Click HERE to download.
Workflow History Archiving Utility	Not Supported on any x64 Operating System	Supported - 32-bit only	Supported - Service Pack 2 required	<ol style="list-style-type: none"> 1. Not compatible with any x64 operating systems including Windows Server 2008 x64 and Windows Server 2008 R2 until the next release of Microsoft Dynamics GP. 2. The Workflow History Archiving Utility is installed with Workflow Service Pack 2. Click HERE to download.
Microsoft FRx Reporter 6.7	Not Supported on any x64 Operating System	Supported on Windows Server 2008 only - see note #2	Supported - see note #2	<ol style="list-style-type: none"> 1. No plans for compatibility with any x64 operating systems 2. Windows Server 2008 and SQL Server 2008 supported with FRx Service Pack 11. Click HERE to download Service Pack 11.
Microsoft FRx Forecaster 6.7	Not Supported on any x64 Operating System	Supported - Service Pack 2 required	Not Supported	<ol style="list-style-type: none"> 1. No plans for compatibility with any x64 operating systems 2. No plans for compatibility with SQL Server 2008.
Microsoft FRx Forecaster 7.0	Supported - Service Pack 2 required	Supported - Service Pack 2 required	Supported - Service Pack 3 required	<ol style="list-style-type: none"> 1. Service Pack 2 for Forecaster 7.0 is required for compatibility with Windows Server 2008, Windows Server 2008 R2 and any x64 operating system. Click HERE to download Forecaster 7.0 Service Pack 2. 2. Service Pack 3 for Forecaster 7.0 is required for compatibility with SQL Server 2008. Click HERE to download Forecaster 7.0 Service Pack 3. 3. The IIS Website for Forecaster 7.0 must be run in 32-bit mode.
Microsoft FRx Web Port 6.7	Not Supported on any x64 Operating System	Supported on Windows Server 2008 only - see note #2	Supported - see note #2	<ol style="list-style-type: none"> 1. No plans for compatibility with any x64 operating systems 2. Windows Server 2008 and SQL Server 2008 supported with FRx Service Pack 11. Click HERE to download Service Pack 11.
Enterprise Reporting 7.5	Not Supported on any x64 Operating System	Not Supported	Not Supported	No plans for compatibility with any x64 operating system, Windows Server 2008 and SQL Server 2008.
Visual Studio Tools for Microsoft Dynamics GP 10.0 Software Development Kit	Supported on any x64 Operating System	Supported - Service Pack 2 required	Supported - Service Pack 2 required	<ol style="list-style-type: none"> 1. Service Pack 1 or later is required to use the Dag.exe tool for Microsoft Dynamics GP 10.0 on any x64 operating system 2. Service Pack 2 for the Visual Studio Tools SDK is required for compatibility with Windows Server 2008, Windows Server 2008 R2 and SQL Server 2008. Click HERE to download. 3. To generate Dag assemblies on a Windows Server 2008 server, the user must run the Dag.exe from an administrative command prompt. <ol style="list-style-type: none"> a. Right-click the Command Prompt Program. b. Click Run As Administrator
Developer Toolkit for Microsoft Dynamics GP 10.0	Supported on any x64 Operating System	Supported	Supported	
Microsoft Dynamics	Supported on any		Supported -	<ol style="list-style-type: none"> 1. This includes Visual Basic Application compatibility for Microsoft Dynamics GP 10.0. 2. The DSCCS.exe service cannot be launched on an x64 operating system, however, the service can be used from an

GP 10.0 Dexterity Development Tools	x64 Operating System	Supported - Service Pack 2 required	Service Pack 2 required	x64 operating system if the service is running on a 32-bit operating system. 3. Service Pack 2 for the Dexterity Development Tools is required for compatibility with Windows Server 2008, Windows Server 2008 R2 and SQL Server 2008. Click HERE to download.
Microsoft Dynamics GP 10.0 Software Development Kit	Supported on any x64 Operating System	Supported - Service Pack 2 required	Supported - Service Pack 2 required	Service Pack 2 for the Microsoft Dynamics GP SDK is required for compatibility with Windows Server 2008, Windows Server 2008 R2 and SQL Server 2008. Click HERE to download.
Smart Tags	Not Supported on any x64 Operating System	Not Supported	Not Supported	No plans for compatibility with any x64 operating system, Windows Server 2008, Windows Server 2008 R2 and SQL Server 2008.
eExpense	Not Supported on any x64 Operating System	Supported -32-bit only	Supported	No plans for compatibility with any x64 operating system
Field Service Anywhere	Not Supported on any x64 Operating System	Not Supported	Not Supported	Testing with Windows Server 2008, Windows Server 2008 R2 and x64 operating systems to be scheduled.
Microsoft Dynamics Solution Accelerator for Compliance Management	Not Supported on any x64 Operating System	Not Supported	Not Supported	No plans for compatibility with any x64 operating system, Windows Server 2008, Windows Server 2008 R2 and SQL Server 2008.

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Support Information

For technical support questions, contact your partner or, if enrolled in a support plan directly with Microsoft, you can enter a new support request to Microsoft Dynamics® Technical Support from Customer Source or Partner Source under Support >> [New Support Request](#).

You can also contact Microsoft Dynamics® Technical Support by phone using these links for country specific phone numbers.

Partners - [Global Support Contacts](#) (requires Partner Source login)

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